

101 Camper

Terms of Use

Toy Factory Co., Ltd. Rental Car & Share Division Vehicle Rental Terms and Conditions

Handling of Personal Information

1. The Renter (including any person who intends to apply for a Rental Agreement) and the Driver (each hereinafter referred to as the "Renter" and the "Driver" respectively) shall agree that Toy Factory Co., Ltd. Rental Car & Share Division (hereinafter referred to as the "Company") uses the personal information of the Renter and the Driver for the following purposes.
 - (1) To perform the obligations of a rental car operator under the Basic Notification on Rental Cars issued by the Director-General of the Road Transport Bureau (国土交通省自動車局長通達「レンタカーに関する基本通達」, Jiryō No. 138, dated June 13, 1995; hereinafter referred to as the "Basic Notification"), such as preparing the Rental Certificate.
 - (2) To verify and screen the identity of the Renter or the Driver.
 - (3) To inform the Renter or the Driver about automobiles, insurance, mobile phones, other products and services handled by the Company, or about various events, campaigns, etc., by means such as sending promotional printed materials or e-mails.
 - (4) To conduct questionnaire surveys with the Renter or the Driver for the purposes of product development, study of measures to improve customer satisfaction, etc.
 - (5) To statistically aggregate and analyze personal information, and to create statistical data processed into a form in which individuals cannot be identified or specified.
2. The Renter and the Driver agree that the Company provides the personal information of the Renter and the Driver to third parties within the scope set forth below; provided, however, that the Renter and the Driver may request that the provision of their own personal information to such third parties be suspended.
 - (1) Content provided: Information regarding the rental of the rental car, such as the vehicle class used, the purpose of use, and the rental commencement date and time, as well as personal information of the Renter and the Driver, such as their names and addresses.
 - (2) Recipients and their purposes of use:

Recipients

- Toy Factory Co., Ltd.
- Alpine Co., Ltd.
- Alpine Marketing Co., Ltd.
- Persons who have entered into an information provision agreement with Alpine News Co., Ltd.
- Alpine Marketing Co., Ltd., Alpine News Co., Ltd., and persons who have entered into an Alpine Style Rentalease franchise agreement with Alpine News Co., Ltd. (hereinafter referred to as "Alpine Style Rentalease Stores")
- Insurance companies, the police, medical institutions, repair workshops, towing service providers, and other individuals or organizations as necessary for response in the event of an accident, breakdown, theft, or other trouble

Purposes of use by recipients

- To provide the Renter or the Driver with information regarding products, services, etc., and to provide other sales-related information.

- To conduct questionnaire surveys with the Renter or the Driver, for reference in product planning and development or in studying measures to improve customer satisfaction, regarding such matters as the motivation for renting the rental car or the Company's customer service.
- To facilitate the conclusion of Rental Agreements and to develop the framework of the franchise as a whole, with the aim of providing satisfactory service to customers.
- To carry out the response necessary for processing and resolving accidents, breakdowns, thefts, and other troubles.

3. The Company publishes its handling of personal information on its website, etc.

URL: <https://toy-factory.jp/privacy/>

Chapter 1 General Provisions

Article 1 (Application of the Terms)

1. The Company shall rent rental vehicles (hereinafter referred to as the "Rental Vehicle") to the Renter, and the Renter shall rent the same, in accordance with these Terms and Conditions (hereinafter referred to as the "Terms") and the Detailed Rules. Matters not provided for in the Terms or the Detailed Rules shall be governed by laws and regulations or by general custom.
2. The Company may agree to special arrangements within the scope that does not contravene the purpose of the Terms and the Detailed Rules, the laws and regulations, or general custom. Where such a special arrangement is made, the special arrangement shall prevail over the Terms and the Detailed Rules.

Chapter 2 Reservation

Article 2 (Application for Reservation)

1. In renting a Rental Vehicle, the Renter may, after agreeing to the Company's prescribed fee schedule, etc., apply for a reservation by the method prescribed by the Company, by clearly indicating in advance the vehicle class, the purpose of use, the rental commencement date and time, the rental location, the rental period, the return location, the Driver, the necessity of accessories such as child seats, and other rental conditions (hereinafter referred to as the "Rental Conditions").
2. When an application for reservation is made by the Renter, the Company shall, in principle, accept the reservation within the scope of the rental vehicles owned by the Company and within the Rental Conditions accepted by the Company. In this case, except where specifically permitted by the Company, the Renter shall pay the full amount or a part of the rental fee prescribed by the Company.

Article 3 (Change of Reservation)

1. When the Renter intends to change the Rental Conditions, the Renter shall obtain the Company's consent. For the second and subsequent changes to a reservation, the Renter shall pay a Reservation Administration Fee (JPY 10,000) per change.
2. When the Company is unable to accommodate the change requested by the Renter due to availability or other circumstances, and the Renter declares that the Renter will not utilize the original reservation conditions, the reservation shall be deemed to be cancelled at the convenience of the Renter, and the Cancellation Fee set forth in the Appendix [Provisions Concerning Cancellation] shall be charged.

Article 4 (Cancellation of Reservation, etc.)

1. The Renter and the Company shall conclude a Rental Agreement for the Rental Vehicle by the rental commencement date and time set forth in Article 2, Paragraph 1.
2. The Renter and the Company may cancel a reservation by the method prescribed by the Company. Except where specifically permitted by the Company, a cancellation fee shall be incurred in accordance with the Company's prescribed cancellation policy. If the rental of the vehicle has not commenced within one hour after the reserved rental commencement time, without prior notice from the Renter and unless specifically permitted by the Company, the reservation shall be deemed to have been automatically cancelled regardless of the reason, and shall be treated as a cancellation at the convenience of the Renter, with the Cancellation Fee set forth in the Appendix [Provisions Concerning Cancellation] being charged.
3. When a reservation is cancelled at the convenience of the Renter, the Renter shall pay the Cancellation Fee prescribed by the Company in accordance with separate provisions.
4. When a reservation is cancelled at the convenience of the Company, the Company shall return any rental fee already received to the Renter.
5. When a Rental Agreement is not concluded for any reason other than those set forth in the preceding two paragraphs (such as natural disasters, acts of third parties, or other neutral causes not attributable to either the Renter or the Company), the reservation shall be deemed to have been cancelled. In this case, the Company shall return any rental fee already received to the Renter.
6. The Renter and the Company shall not make any claim against each other regarding the cancellation of the reservation or the failure to conclude the Rental Agreement, except as provided in this Article and the following Article.

Article 5 (Substitute Rental Vehicle)

1. When the Company is unable to rent a Rental Vehicle that meets the conditions reserved by the Renter, such as the vehicle class, accessories, the distinction between non-smoking and smoking vehicles, and the transmission specifications (hereinafter referred to as the "Conditions"), the Company shall promptly notify the Renter to that effect.
2. In the case of the preceding paragraph, when it is possible to rent a Rental Vehicle on conditions other than those reserved, the Company may, notwithstanding Paragraphs 4 and 5 of the preceding Article, offer to rent to the Renter a Rental Vehicle on conditions different from those of the reservation (hereinafter referred to as the "Substitute Rental Vehicle").
3. When the Renter accepts the offer set forth in the preceding paragraph, the Company shall rent the Substitute Rental Vehicle on the same content as at the time of the reservation, except for those Rental Conditions reserved that are difficult to substitute. In this case, the Renter shall pay the lower of the rental fee for the Substitute Rental Vehicle or the rental fee for the Rental Vehicle reserved.
4. When the Renter refuses the offer set forth in Paragraph 2, the reservation shall be cancelled, and the handling of the rental fee, etc., shall be governed by Paragraphs 5 to 6 of the preceding Article.

Chapter 3 Rental

Article 6 (Conclusion of the Rental Agreement)

1. The Renter shall clearly indicate the Rental Conditions, and the Company shall clearly indicate the rental conditions in accordance with the Terms, the fee schedule, etc., and they shall thereby conclude a Rental Agreement.
2. In concluding the Rental Agreement, the Driver shall comply with the matters provided in the Terms and the Detailed Rules as the Driver's obligations.
3. In order to record the name, address, type of driver's license and driver's license number of the Driver in the rental register (original rental slip) and in the Rental Certificate provided in Article 12, or to attach a copy of the Driver's driver's license thereto, pursuant to Items 2(10) and (11) of the Basic Notification, the Company shall, in concluding the Rental Agreement, request the Renter to present the driver's license of the Driver designated by the Renter, and shall request the submission of a copy thereof when deemed necessary by the Company. In this case, the Renter shall, when the Renter is the Driver, present the Renter's own driver's license and submit a copy thereof when requested by the Company; and when the Renter and the Driver are different, the Renter shall cause the Driver to present such Driver's driver's license and to submit a copy thereof when requested by the Company.
4. In addition to the preceding paragraph, when the Driver is a foreign national and drives on the basis of a foreign driver's license under the Road Traffic Act (道路交通法) or other laws and regulations, the Company shall, in concluding the Rental Agreement, request such Driver to present an international driver's license or a translation of the driver's license prepared by an institution recognized under laws and regulations, and may request the submission of a copy thereof when deemed necessary by the Company.
5. In concluding the Rental Agreement, the Company shall request the Renter to submit a passport in addition to the driver's license, and shall make a copy of the documents submitted.
6. In concluding the Rental Agreement, the Company shall request the Renter or the Driver to provide an emergency contact such as a mobile phone number.
7. In concluding the Rental Agreement, the Company may designate the method of payment such as credit card or cash to the Renter.
8. When the Renter or the Driver does not comply with the preceding six paragraphs, the Company may refuse to conclude the Rental Agreement and may cancel the reservation. In this case, the handling of the cancellation fee, etc., shall be governed by Article 4, Paragraph 3.

Article 7 (Refusal of Rental)

1. When the Renter or the Driver falls under any of the following items, the Company may refuse to conclude the Rental Agreement and may cancel the reservation. In this case, the handling of the cancellation fee, etc., shall be governed by Article 4, Paragraph 3.
 - (1) When the Renter or the Driver does not have the driver's license required to drive the Rental Vehicle.
 - (2) When the Renter or the Driver is recognized as being under the influence of alcohol.
 - (3) When the Renter or the Driver is recognized as exhibiting symptoms of intoxication caused by narcotics, stimulants, thinner, etc.
 - (4) When the Renter or the Driver intends to have an infant under six years of age ride in the vehicle without a child seat.
 - (5) When the Renter or the Driver is registered in the All Japan Rent-A-Car Association Information Management System (hereinafter referred to as the "All Japan Rent-A-Car Association System") provided in Article 24 or in the Rental Caution List shared among Toy Factory Co., Ltd., Alpine Co., Ltd., Alpine Marketing Co., Ltd., Alpine News Co., Ltd., and Alpine Style Rentalease Stores (hereinafter referred to as the "Rental Caution List").
 - (6) When the Renter or the Driver is recognized as belonging to a designated organized crime group, an organization affiliated with a designated organized crime group, as a member or related party thereof, or to any other antisocial organization.
 - (7) When, in connection with transactions with the Company, the Renter or the Driver has engaged in violent acts toward the Company's employees or other related parties, demanded a burden exceeding a reasonable scope, or used intimidating, threatening, markedly rude, or insulting words or behavior.
 - (8) When the Renter or the Driver has spread rumors, or by deceptive means or by the use of force, has damaged the credit of the Company or interfered with its business.
 - (9) When there has been any act in violation of the Terms or the Detailed Rules.
 - (10) When the Company otherwise deems it inappropriate.

2. When damage is caused to the Company or to the Company's employees or other related parties by any act falling under any of the items of the preceding paragraph, the Company may claim from the Renter or the Driver compensation for all such damage (including, but not limited to, financial damage, damage from credit injury, business damage, mental damage, and attorney's fees).

Article 8 (Establishment, etc., of the Rental Agreement)

1. The Rental Agreement shall be established at the time when, in response to the Renter's application for reservation, the Renter completes the payment of the full amount or the prescribed portion of the rental fee in accordance with the [Provisions Concerning Payment] set forth in the Appendix, by the method prescribed by the Company, and the Company confirms such payment, at which time the Company shall be deemed to have accepted such application.

Article 9 (Rental Fee)

1. The "Rental Fee" means the total of the following amounts, and the Company shall clearly indicate each such amount or its reference source in the fee schedule.
 - (1) Base Fee
 - (2) Accessory Rental Fee
 - (3) Deductible Waiver Fee
 - (4) NOC Waiver Fee
 - (5) Pick-up and Delivery Fee
 - (6) Other fees
2. The Base Fee shall be the fee implemented by notifying the Director of the District Transport Bureau Branch Office, the Director of the Hyogo Land Transport Department of the Kobe Transport Surveillance Department, or the Director of the Land Transport Office of the Okinawa General Bureau, at the time the Rental Vehicle is rented.
3. When the Company has revised the Rental Fee after the reservation under Article 2 has been completed, the Renter shall pay the lower of the fee applied at the time of completion of the reservation or the fee at the time of rental.

Article 10 (Change of Rental Conditions)

1. When the Renter intends to change the Rental Conditions set forth in Article 6 after the conclusion of the Rental Agreement, the Renter shall obtain the Company's consent.
2. When the change of the Rental Conditions under the preceding paragraph would cause hindrance to the rental business, the Company shall not consent to such change.

Article 11 (Inspection and Maintenance, etc.)

1. The Company shall rent Rental Vehicles for which it has performed the inspections set forth in Article 47-2 (Daily Inspection and Maintenance) and Article 48 (Periodic Inspection and Maintenance) of the Road Transport Vehicle Act (道路運送車両法), and has carried out necessary maintenance.
2. In renting the Rental Vehicle, the Renter or the Driver shall conduct an inspection of the body exterior and accessories based on the inspection sheet separately prescribed, and shall confirm that there is no defective maintenance of the Rental Vehicle, etc., as well as confirm that the Rental Vehicle satisfies the Rental Conditions.
3. When defective maintenance of the Rental Vehicle is discovered through the confirmation under the preceding paragraph, the Company shall promptly carry out the necessary maintenance, etc.
4. The child seat shall be installed properly by the Renter or the Driver under their own responsibility, and the Company shall bear no responsibility whatsoever for the installation of the child seat.

Article 12 (Issuance, Carrying, etc., of the Rental Certificate)

1. When the Company has delivered the Rental Vehicle, the Company shall issue to the Renter a prescribed Rental Certificate stating the contents prescribed by the Director of the District Transport Bureau Branch Office, the Director of the Hyogo Land Transport Department of the Kobe Transport Surveillance Department, or the Director of the Land Transport Office of the Okinawa General Bureau.
2. The Renter or the Driver shall carry the Rental Certificate issued under the preceding paragraph during the use of the Rental Vehicle.
3. When the Renter or the Driver loses the Rental Certificate, the Renter or the Driver shall promptly notify the Company to that effect and follow the Company's instructions.

4. The Renter or the Driver shall return the Rental Certificate to the Company together with the return of the Rental Vehicle.

Chapter 4 Use

Article 13 (Renter's Management Responsibility)

1. The Renter or the Driver shall use and keep the Rental Vehicle with the care of a good manager during the period from the time the Rental Vehicle is delivered until it is returned to the Company (hereinafter referred to as "during use").
2. When using the Rental Vehicle, the Renter or the Driver shall use the Rental Vehicle in compliance with laws and regulations, the Terms, the Detailed Rules, the instruction manual, and other methods of use indicated by the Company.

Article 14 (Daily Inspection and Maintenance)

1. The Renter or the Driver shall, during use, perform the daily inspection and maintenance prescribed in Article 47-2 (Daily Inspection and Maintenance) of the Road Transport Vehicle Act (道路運送車両法) on the Rental Vehicle rented, before each day's use.
2. When a breakdown, accident, or other trouble occurs as a result of the Renter's or the Driver's failure to perform the daily inspection and maintenance set forth in the preceding paragraph, such trouble shall be deemed to be caused by the negligence of the Renter or the Driver, and the Renter or the Driver shall, pursuant to Article 30, be liable to compensate all damage caused to the Company (including, but not limited to, the Rental Vehicle's repair expenses, the Non-Operation Charge, and other related expenses). The Company shall bear no responsibility whatsoever for such trouble or for any damage caused thereby to the Renter, the Driver, or any third party.

Article 15 (Prohibited Acts)

The Renter or the Driver shall not engage in any of the following acts during the use of the vehicle. Damage arising from such violation shall be excluded from the scope of the insurance and waiver programs provided by the Company.

- (1) Without the prior written consent of the Company, using the Rental Vehicle for the automobile transport business or other commercial activities, or for similar purposes, or providing the Rental Vehicle for use by third parties for consideration.
- (2) Using the Rental Vehicle for purposes other than the prescribed purpose of use, or having a person other than the Driver set forth in Article 6 drive it.
- (3) Subleasing the Rental Vehicle, allowing a third party to use it, or providing it as collateral, or engaging in any other act that would infringe upon the Company's rights.
- (4) Forging or altering the automobile registration number plate or vehicle number plate of the Rental Vehicle, or modifying or remodeling the Rental Vehicle, or otherwise changing its original condition.
- (5) Without the Company's consent, using the Rental Vehicle in any kind of test or competition (including those that the Company determines to constitute a competition), or using it to tow or push another vehicle.
- (6) Using the Rental Vehicle in violation of laws and regulations or public order and morals (including excessive speeding on public roads or other serious violations of traffic laws and regulations).
- (7) Driving under the influence of alcohol.
- (8) Without the Company's consent, taking out non-life insurance on the Rental Vehicle.
- (9) Taking the Rental Vehicle outside Japan.
- (10) Without the Company's consent, using the Rental Vehicle for filming or events, etc.
- (11) Any other act in violation of the Rental Conditions or the rental conditions set forth in Article 6.

Article 16 (Illegal Parking)

1. When the Renter or the Driver has illegally parked, as defined in the Road Traffic Act (道路交通法), in connection with the Rental Vehicle, the Renter or the Driver shall, immediately after such illegal parking, appear before the police station having jurisdiction over the area where the illegal parking occurred (hereinafter referred to as the "Jurisdictional Police Station") and, at the Renter's or the Driver's own responsibility and expense, pay the traffic violation penalty, etc., relating to the illegal parking, and the various expenses associated with the illegal parking such as towing, storage, and retrieval (hereinafter referred to as "Violation Processing").
2. When the Company receives notice of illegal parking of the Rental Vehicle from the police, the Company shall contact the Renter or the Driver and instruct them to promptly move the Rental Vehicle and to appear before the Jurisdictional Police Station and carry out the Violation Processing by the expiration of the rental period of the Rental Vehicle or by the time instructed by the Company, and the Renter or the Driver shall comply with such instruction. In the event that the Rental Vehicle is moved by the police, the Company may, at its own discretion, retrieve the Rental Vehicle from the police itself.

3. After giving the instruction set forth in the preceding paragraph, the Company shall, at its own discretion, confirm the status of the Violation Processing through the traffic violation notice, payment slip, receipt, etc., and if it has not been processed, shall repeatedly give the instructions set forth in the preceding paragraph to the Renter or the Driver until it is processed. When the Renter or the Driver does not comply with the instructions in the preceding paragraph, the Company may, without any notice or demand, terminate the Rental Agreement and immediately request the return of the Rental Vehicle, and the Renter or the Driver shall sign a document prescribed by the Company (hereinafter referred to as the "Acknowledgment Letter") acknowledging the fact of the illegal parking and acknowledging compliance with legal measures as a violator by appearing before the police station, etc. In this case, the Company shall, in principle, not bear any obligation to return the rental fee corresponding to the unexpired period or any other money already received.
4. When the return of the Rental Vehicle exceeds the rental period due to illegal parking by the Renter or the Driver or due to any other cause attributable to the Renter or the Driver, the Renter shall compensate, in addition to the rental fee corresponding to such excess period, the business damage incurred by the Company (including, but not limited to, lost profits).
5. Notwithstanding the provisions on the handling of personal information at the beginning of the Terms, the Renter or the Driver agrees that, when the Company deems it necessary, the Renter or the Driver shall provide such cooperation as may be necessary, including the submission to the police of materials containing personal information such as the Acknowledgment Letter and the Rental Certificate, and shall submit to the Public Safety Commission a written explanation prescribed in Article 51-4, Paragraph 6 of the Road Traffic Act (道路交通法第51条の4第6項), the Acknowledgment Letter, the Rental Certificate, and other materials.
6. When the Renter or the Driver has not carried out the Violation Processing by the time of the return of the Rental Vehicle, when the Company has borne the expenses required to search for the Renter, the Driver, or the Rental Vehicle (hereinafter referred to as "Search Expenses"), or when the Company has borne the expenses required for the movement, storage, retrieval, etc., of the vehicle (hereinafter referred to as "Vehicle Management Expenses"), the Renter or the Driver shall pay the following expenses to the Company by the date designated by the Company.
 - (1) Amount equivalent to the abandoned vehicle penalty
 - (2) Parking violation penalty (together with (1) above, the amount equivalent to the abandoned vehicle penalty, hereinafter referred to as the "Parking Violation Penalty")
 - (3) Search Expenses and Vehicle Management Expenses
 - (4) Travel expenses and personnel expenses of the Company or its employees, and all other expenses incurred in connection with such Violation Processing and response
7. When, after the Renter or the Driver has paid the Parking Violation Penalty to the Company under the preceding paragraph, the abandoned vehicle penalty is refunded to the Company because the Renter or the Driver has paid the traffic violation penalty for such parking violation, has been prosecuted, or has been referred to a family court, the Company shall return the Parking Violation Penalty to the Renter or the Driver.

Article 17 (GPS Function)

1. The Renter and the Driver agree that the Rental Vehicle may be equipped with a Global Positioning System (hereinafter referred to as the "GPS Function"), that the current location, route traveled, etc., of the Rental Vehicle are recorded in the system prescribed by the Company, and that the Company uses such recorded information for the following purposes.
 - (1) To confirm, at the time of termination of the Rental Agreement, that the Rental Vehicle has been returned to the prescribed location.
 - (2) To confirm the current location, etc., of the Rental Vehicle in the cases set forth in each item of Article 23, Paragraph 1, or in other cases recognized as necessary for the management of the Rental Vehicle or the performance of the Rental Agreement, etc.
 - (3) To use such information for marketing analysis aimed at improving the quality of the products, services, etc., provided by the Company, improving customer satisfaction, etc.
 - (4) The Renter and the Driver agree that, if they intentionally stop the GPS Function or intentionally delete its recorded data, they shall bear the penalty of JPY 30,000 prescribed by the Company.
2. The Renter and the Driver agree that the information recorded by the GPS Function set forth in the preceding paragraph may be disclosed by the Company to the extent necessary, when the Company is required to disclose it under laws and regulations, or when it receives a request for disclosure or a disclosure order from a court, an administrative agency, or other public authority.

Article 18 (Drive Recorder)

1. The Renter and the Driver agree that the Rental Vehicle may be equipped with a drive recorder, that the driving status of the Renter and the Driver is recorded, and that the Company uses such recorded information for the following purposes.
 - (1) To confirm the circumstances at the time of an accident, in the event that an accident occurs.
 - (2) To confirm the driving status of the Renter and the Driver in cases recognized as necessary for the management of the Rental Vehicle or the performance of the Rental Agreement, etc.
 - (3) To use such information for marketing analysis aimed at improving the quality of the products, services, etc., provided by the Company, improving customer satisfaction, etc.
 - (4) The Renter and the Driver agree that, if they intentionally stop the drive recorder or intentionally delete its recorded data, they shall bear the penalty of JPY 30,000 prescribed by the Company. They also agree that, in the event an accident occurs while the drive recorder is intentionally stopped or its recorded data has been intentionally deleted, insurance shall not be available for use.
2. The Renter and the Driver agree that the information recorded by the drive recorder set forth in the preceding paragraph may be disclosed by the Company to the extent necessary, when the Company is required to disclose it under laws and regulations, or when it receives a request for disclosure or a disclosure order from a court, an administrative agency, or other public authority.

Chapter 5 Return

Article 19 (Renter's Return Responsibility)

1. The Renter shall return the Rental Vehicle to the Company at the prescribed return location by the expiration of the rental period.
2. When the Renter or the Driver violates the provisions of the preceding paragraph, except where such violation is caused by a natural disaster or other force majeure, the Renter or the Driver shall pay to the Company an amount equivalent to the rental fee corresponding to the period from the expiration of the rental period until the return of the Rental Vehicle and the equipment. In addition, when damage has been caused to the Company by the delay in the return in violation of the provisions of the preceding paragraph, the Renter shall compensate all such damage (including lost profits).
3. When the Renter is unable to return the Rental Vehicle within the rental period due to a natural disaster or other force majeure, the Renter shall promptly contact the Company and follow the Company's instructions.

Article 20 (Confirmation, etc., of the Rental Vehicle)

1. The Renter shall, after refilling fuel such as gasoline to a full tank, return the Rental Vehicle in the condition at the time of delivery, except for deterioration and wear due to ordinary use, in the presence of the Company. If the Rental Vehicle is returned without refilling fuel such as gasoline, the Renter shall pay the "Fuel Settlement Fee" of JPY 15,000 as provided in Article 23, Paragraph 2.
2. In returning the Rental Vehicle, the Renter shall confirm that there are no items left behind by the Renter, the Driver, or any passenger inside the Rental Vehicle before returning it, and the Company shall bear no responsibility for the safekeeping of items left behind after the return of the Rental Vehicle.

Article 21 (Time, etc., of Return of the Rental Vehicle)

1. When the Renter has extended the rental period under Article 10, the Renter shall pay the lower of the rental fee corresponding to the rental period after the change, or the total of the rental fee before the change plus the excess fee.
2. When, at the time of conclusion of the Rental Agreement, the Renter has enrolled in the Deductible Waiver Program and the NOC Waiver Program, the Renter shall pay the difference between the Deductible Waiver Fee and the NOC Waiver Fee corresponding to the rental period after the extension and the Deductible Waiver Fee and the NOC Waiver Fee already paid.
3. When the Renter returns the Rental Vehicle after the rental period has been exceeded without obtaining the Company's consent under Article 10, the Renter shall pay, as a Penalty, an amount equivalent to twice the amount of the Company's prescribed excess fee corresponding to the excess time. In addition, separately from the payment of such Penalty, the Renter shall be liable to compensate the Company for all damage caused (including, but not limited to, lost profits).

Article 22 (Place of Return of the Rental Vehicle, etc.)

1. When the Renter has changed the prescribed return location under Article 10, except in cases where the Company determines not to make a request, the Renter shall bear the expenses for transport caused by the change of the return location (hereinafter referred to as the "Transport Expenses").
2. When the Renter returns the Rental Vehicle to a location other than the prescribed return location without obtaining the Company's consent under Article 10, the Renter shall pay a Penalty equal to twice the amount of the Transport Expenses. In addition, separately from the payment of such Penalty, the Renter shall be liable to compensate the Company for all damage caused (including, but not limited to, lost profits).

Article 23 (Settlement)

1. When, at the time of the return of the Rental Vehicle, there are any unsettled amounts of the extension fee, the penalty for change of return location, or other monies payable under this Agreement, as well as any damages, etc. (hereinafter referred to as "Unsettled Amounts"), the Renter or the Driver shall promptly pay such Unsettled Amounts to the Company.
2. When fuel such as gasoline has not been refilled at the time of return of the Rental Vehicle, the Renter or the Driver shall promptly pay to the Company a uniform supplementary fee of JPY 15,000 (hereinafter referred to as the "Fuel Settlement Fee"), regardless of the remaining amount of fuel.

Article 24 (Measures in the Event the Rental Vehicle Is Not Returned)

1. When the Renter falls under any of the following items, the Company shall, in addition to legal procedures such as filing a criminal complaint, take such necessary measures as confirming the location of the Rental Vehicle by using the

vehicle location information system, conducting interviews with the family, relatives, place of employment, and other related parties of the Renter or the Driver, and reporting to the All Japan Rent-A-Car Association as a non-return damage report.

- (1) When, despite the expiration of the rental period, the Renter does not comply with the Company's request for return.
 - (2) When the Renter's whereabouts are unknown or the Rental Vehicle is otherwise deemed not to be returned.
2. In the cases of each item of the preceding paragraph, the Renter shall, in addition to bearing the expenses incurred by the Company in confirming the whereabouts of the Renter, in conducting searches, and in retrieving the Rental Vehicle, compensate all damage caused thereby to the Company (including, but not limited to, business damage and lost profits).
 3. When, three or more days have passed from the expiration of the rental period and the Rental Vehicle has not been returned and contact cannot be made with the Renter or the Driver, the Company shall deem that the Rental Vehicle has been stolen by the Renter or the Driver. In this case, the Company shall file a theft report with the police station having jurisdiction.

Article 25 (Agreement on Registration and Use of Rental Information)

1. Notwithstanding the provisions on the handling of personal information at the beginning of the Terms, the Renter and the Driver agree that, when any of the following items applies, information based on objective rental facts including the names, dates of birth, and driver's license numbers of the Renter and the Driver (hereinafter referred to as "Rental Information") shall be registered in the All Japan Rent-A-Car Association System and the Rental Caution List for a period not exceeding seven years.
 - (1) When the Renter or the Driver has not paid the Parking Violation Penalty set forth in Article 16, Paragraph 6 to the Company by the date designated by the Company.
 - (2) When any of the items of Paragraph 1 of the preceding Article applies.
2. Notwithstanding the provisions on the handling of personal information at the beginning of the Terms, the Renter and the Driver agree to the following matters.
 - (1) The Rental Information registered in the All Japan Rent-A-Car Association System shall be used by the All Japan Rent-A-Car Association, the rent-a-car associations of the prefectures that are members thereof, and their member operators.
 - (2) The Rental Information registered in the Rental Caution List shall be used by Toy Factory Co., Ltd., Alpine Co., Ltd., Alpine Marketing Co., Ltd., Alpine News Co., Ltd., and Alpine Style Rentalease Stores.

Chapter 6 Measures in the Event of Breakdown, Accident, or Theft

Article 26 (Breakdown of the Rental Vehicle)

1. When the Renter or the Driver discovers an abnormality or breakdown of the Rental Vehicle during use, the Renter or the Driver shall immediately stop driving, contact the Company, and follow the Company's instructions.
2. When the abnormality or breakdown set forth in the preceding paragraph is caused by the willful misconduct or negligence of the Renter or the Driver, the Renter or the Driver shall, pursuant to Article 30, be liable to compensate all damage caused to the Company (including the expenses required for the retrieval and repair of the Rental Vehicle, the Non-Operation Charge (NOC) as business compensation, and all related expenses).

Article 27 (Accident)

1. When an accident concerning the Rental Vehicle occurs during use, the Renter or the Driver shall immediately stop driving and, regardless of the size of the accident, take legal measures and the following measures.
 - (1) Promptly report the circumstances of the accident, etc., to the Company and follow the Company's instructions.
 - (2) When repairing the Rental Vehicle in accordance with the instructions in the preceding item, except where the Company permits, perform the repair at the Company or at a workshop designated by the Company.
 - (3) Cooperate with the investigations of the Company and the insurance company with which the Company has a contract regarding the accident, and submit the documents, etc., requested by the Company and the insurance company without delay.
 - (4) Obtain the Company's consent in advance when entering into a settlement or any other agreement with the other party regarding the accident.
2. In addition to the preceding paragraph, the Renter or the Driver shall handle and resolve the accident under their own responsibility.
3. The Company shall provide advice on the handling of the accident for the Renter or the Driver and shall cooperate in its resolution.
4. For the purpose of confirming the circumstances at the time of an accident, the Company shall record the situations such as when an impact occurs or when sudden braking is applied, with respect to vehicles equipped with an in-vehicle accident recording device.
5. The Company shall, when deemed necessary, take measures such as verifying the records set forth in the preceding paragraph.

Article 28 (Theft)

When theft of the Rental Vehicle occurs during use, or when the Rental Vehicle has otherwise suffered damage, the Renter or the Driver shall take the following measures.

- (1) Immediately notify the nearest police.
- (2) Promptly report the circumstances of the damage, etc., to the Company and follow the Company's instructions.
- (3) Cooperate with the investigations of the Company and the insurance company with which the Company has a contract regarding the theft or damage, and submit the documents, etc., requested by the Company and the insurance company without delay.

Article 29 (Termination of the Rental Agreement Due to Inability to Use)

1. When, during the rental period, the Rental Vehicle becomes unusable due to breakdown, accident, theft, or any other cause (hereinafter referred to as "Breakdown, etc."), the Rental Agreement shall terminate, and the Renter or the Driver shall promptly return the Rental Vehicle and equipment to the Company in accordance with the provisions of Chapter 5 of the Terms.
2. In the case of the preceding paragraph, when there are any Unsettled Amounts, Fuel Settlement Fee, or other monies payable under this Agreement, the Renter or the Driver shall promptly pay the same to the Company in accordance with the provisions of Chapter 5 of the Terms, and shall, in accordance with the provisions of Article 30 of the Terms, be liable to compensate all damage caused to the Company (including the expenses required for the retrieval and repair, etc., of the Rental Vehicle and the Non-Operation Charge as business compensation). Furthermore, the rental fee already received shall not be returned. Provided, however, that this shall not apply when the Breakdown, etc., is caused by any of the reasons set forth in Paragraphs 3 through 5.
3. When the Breakdown, etc., is caused by a defect that existed before the rental, the Renter may receive a Substitute Rental Vehicle from the Company. The conditions for the provision of the Substitute Rental Vehicle shall be governed by

Article 5, Paragraph 3, mutatis mutandis.

4. When the Renter does not receive the Substitute Rental Vehicle set forth in the preceding paragraph, or when the Company is unable to provide a Substitute Rental Vehicle, the Company shall return the entire amount of the rental fee already received.
5. When the Breakdown, etc., is caused by reasons not attributable to the Renter, the Driver, or the Company, the Company shall, to the extent possible, offer to provide a Substitute Rental Vehicle to the Renter. The conditions for the provision of the Substitute Rental Vehicle shall be governed by Article 5, Paragraph 3, mutatis mutandis. When the Renter does not receive such Substitute Rental Vehicle, or when the Company is unable to provide a Substitute Rental Vehicle, the Company shall return to the Renter the balance of the rental fee already received after deducting the rental fee corresponding to the period from the rental until the termination of the Rental Agreement.
6. The Renter and the Driver shall not make any claim against the Company in respect of any damage arising from the inability to use the Rental Vehicle, except for the measures set forth in this Article and other than as provided in this Article.

Chapter 7 Compensation and Indemnification

Article 30 (Compensation and Business Indemnification by the Renter)

1. When the Renter or the Driver has caused damage to a third party or the Company by the willful misconduct or negligence of the Renter or the Driver during the use of the Rental Vehicle, the Renter or the Driver shall be liable to compensate all such damage (including, but not limited to, personal injury damage, property damage, the Rental Vehicle's repair expenses, business damage, the Non-Operation Charge, and attorney's fees). Provided, however, that this shall not apply when the cause is attributable to the Company.
2. Of the damage to the Company set forth in the preceding paragraph, the damage caused by the Company's inability to use the Rental Vehicle due to accident, theft, breakdown attributable to the Renter or the Driver, or contamination, odor, etc., of the Rental Vehicle, shall be paid by the Renter or the Driver to the Company as damages, in the form of the separately prescribed Non-Operation Charge.
3. When the Renter or the Driver has caused an accident in violation of Article 15, Item 7 (Prohibition of Driving Under the Influence of Alcohol) of the Terms, the Renter or the Driver cannot be exempted from such liability for any reason whatsoever, and shall pay JPY 300,000 to the Company as a Penalty. In addition, when damage has been caused to the Company by such violation, the Renter or the Driver shall, separately from the payment of such Penalty, be liable to compensate all damage caused to the Company (including, but not limited to, personal injury and property damage compensation, the Rental Vehicle's repair expenses or amount equivalent to the vehicle's market value, business damage, the Non-Operation Charge, damage from credit injury, and attorney's fees).
4. Notwithstanding the preceding paragraphs, with regard to damage caused by a disaster designated as a severe disaster under Article 2 of the Act on Special Financial Support to Deal with the Designated Disaster of Extreme Severity (激甚災害に対処するための特別の財政援助等に関する法律, Act No. 150 of 1962) (hereinafter referred to as "Severe Disaster"), where such damage relates to a Rental Vehicle that has been destroyed, damaged, or otherwise suffered damage due to force majeure in the area designated as a severe disaster, the Renter or the Driver shall not be required to compensate such damage.

Article 31 (Insurance)

1. When the Renter or the Driver bears liability for compensation under the Terms and the Detailed Rules, insurance proceeds shall be paid within the following limits under the non-life insurance contract concluded by the Company with respect to the Rental Vehicle. When the compensation for an accident concerning the Rental Vehicle is possible under a non-life insurance contract independently entered into by the Renter or the Driver, such contract shall apply in priority to the non-life insurance contract concerning the Company's Rental Vehicle. Provided, however, that such insurance proceeds shall not be paid when the matter falls under any exemption clause of those insurance terms.
 - (1) Personal Injury Liability Coverage: Unlimited per person (including Compulsory Automobile Liability Insurance)
 - (2) Property Damage Liability Coverage: Unlimited per accident
 - (3) Personal Injury Protection: Up to JPY 50,000,000 per person (covered only while on board)
 - (4) Vehicle Insurance: In accordance with the vehicle
 - Hiace Rental Vehicle (Deductible JPY 200,000)
 - Ducato Rental Vehicle (Deductible JPY 300,000)
2. Damage for which insurance proceeds are not paid and damage exceeding the amount of insurance proceeds paid under the provisions of the preceding paragraph shall be borne by the Renter or the Driver.
3. When the Company has paid the damages to be borne by the Renter or the Driver as set forth in the preceding paragraph, the Renter or the Driver shall promptly reimburse the Company for the amount paid by the Company.
4. The deductible amount under Paragraph 1 of this Article shall be borne by the Renter or the Driver. Provided, however, that when, at the time of the Rental Agreement, the Renter has enrolled in the Deductible Waiver Program and has paid the Deductible Waiver Fee, and the matter does not fall under any of the following: an accident not reported to the police or the Company, an accident for which insurance proceeds are not paid, an accident occurring after rental that falls under Article 7, Items (1) to (5) or any item of Article 15, or an accident occurring after the rental period has been extended without permission, the Company shall bear such deductible amount.
5. Negligence in reckless driving, such as driving on roads other than public roads (such as circuit courses), driving on rough roads, or driving in automobile races, may be excluded from insurance compensation, and may be borne entirely by the Renter or the Driver.
6. The amount equivalent to the insurance premium of the non-life insurance contract set forth in Paragraph 1 is included in the rental fee.

Chapter 8 Termination

Article 32 (Termination of the Rental Agreement)

1. When the Renter or the Driver violates the Terms or the Detailed Rules during the rental period, the Company may, without any notice or demand, terminate the Rental Agreement and immediately request the return of the Rental Vehicle. In this case, the Renter or the Driver shall promptly return the Rental Vehicle and equipment to the Company in accordance with the provisions of Chapter 5 of the Terms, and when there are any Unsettled Amounts or Fuel Settlement Fee, shall promptly pay the same to the Company.
2. In the case of Paragraph 1 of this Article, the Company shall not return any of the rental fee, the Deductible Waiver Fee, etc., already received to the Renter.

Article 33 (Termination by Mutual Consent)

1. Even when the Renter has returned the Rental Vehicle during the rental period, the Renter shall, in principle, not be entitled to a refund of the rental fee. Provided, however, that the Renter may terminate the Rental Agreement during the rental period only when specifically permitted by the Company.
2. The amount of refund in cases where the Company has permitted termination during the rental period under the proviso to the preceding paragraph shall be the amount reasonably calculated and presented by the Company, taking into comprehensive consideration the possibility of re-renting, business losses incurred by the Company, and other circumstances.

Chapter 9 Miscellaneous

Article 34 (Set-off)

When the Company bears any monetary obligation to the Renter under the Terms or the Detailed Rules, the Company may at any time set off such obligation against any monetary obligation that the Renter bears to the Company.

Article 35 (Consumption Tax)

The Renter shall pay to the Company any consumption tax imposed on transactions under the Terms and the Detailed Rules.

Article 36 (Default Interest)

When the Renter or the Driver and the Company fail to perform any monetary obligation under the Terms or the Detailed Rules, they shall pay default interest to the other party at the rate of 14.6% per annum.

Article 37 (Detailed Rules)

1. The Company may separately establish the Detailed Rules of the Terms, and such Detailed Rules shall have the same effect as the Terms.
2. When the Company has separately established the Detailed Rules, the Company shall post them at its business offices and state them in the pamphlets, fee schedules, etc., issued by the Company. The same shall apply when they are amended.

Article 38 (Governing Law, etc.)

1. The governing law shall be the laws of Japan.
2. In the event of any discrepancy between the Japanese version of the Terms and the English version or any other non-Japanese version of the Terms, the Japanese version of the Terms shall prevail.

Article 39 (Terms and Detailed Rules)

1. The Company may amend the Terms and the Detailed Rules without prior notice, or may separately establish the Detailed Rules of the Terms.
2. When the Company has amended the Terms or the Detailed Rules, or has separately established the Detailed Rules, the Company shall post them at its business outlets and state them in the pamphlets, fee schedules, and on the website issued by the Company. The same shall apply when they are amended.

Article 40 (Court of Jurisdiction)

In the event of any dispute regarding rights and obligations based on the Terms and the Detailed Rules, the court having jurisdiction over the location of the Company's head office shall be the exclusive court of jurisdiction by agreement.

Appendix

[Provisions Concerning Payment]

When any of the following applies, the full amount of the rental fee shall be paid in advance.

- When the reservation is made within two months prior to the departure date.
- When the total rental amount is less than JPY 400,000.

When none of the above applies, the following shall apply.

- When the reservation is made two or more months prior to the departure date and the total rental amount is JPY 400,000 or more, 25% of the total rental fee shall be paid in advance at the time of reservation.
- The remaining 75% shall be paid by 45 days prior to the departure date.

[Provisions Concerning Cancellation]

1. Cancellation Fee

The Cancellation Fee shall be calculated as follows, depending on how many days prior to the scheduled vehicle pick-up date the cancellation is requested.

- Up to 60 days prior to the pick-up date → 10% of the total rental fee
- From 45 days to 59 days prior to the pick-up date → 20% of the total rental fee
- From 31 days to 44 days prior to the pick-up date → 50% of the total rental fee
- 30 days or fewer prior to the pick-up date (including the day of reservation) → 100% of the total rental fee

2. Exemption from the Cancellation Fee

When the cancellation occurs due to any of the following reasons, the Cancellation Fee shall be exempted.

- When a state of emergency declaration or other similar government measure is issued.
- Cancellation of flights (e.g., suspension of regular flights due to typhoons, etc.).
- When the Company reasonably determines that, due to earthquakes, typhoons, other disasters, or man-made events, the safe use of the service is objectively and significantly difficult.
- When public transportation is suspended.

The Company may, as necessary, request the submission of documents proving such reasons.

3. Important Matters

Effective Date of Cancellation

The effect of cancellation shall be determined based on the date and time (Japan Standard Time) on which the Company receives the cancellation request.

Partial Cancellation (Reduction of the Number of Rental Days)

When the number of rental days is reduced, the reduced portion shall be treated as a partial cancellation, and these cancellation provisions shall apply to such reduced portion.

Refund Processing

Refund requests received by 12:00 noon (Japan time) on Thursday will be remitted on Friday of that week. Those received thereafter (after Thursday afternoon) will be refunded on Friday of the following week.

When a refund occurs (including any refund of the difference resulting from a cancellation or a schedule change), it shall be made after deducting the following amounts.

- The applicable Cancellation Fee
- Bank transfer fees and other administrative fees

Schedule Change

First Schedule Change

When a request to change the rental schedule is made and there is availability on the changed schedule, no change fee shall be incurred for the first time only.

Second and Subsequent Schedule Changes

For the second and subsequent schedule changes, a change fee of JPY 10,000 shall be charged per change.

Refund of Difference Arising from Schedule Change

When a schedule change results in a difference in the rental fee that requires a refund, such refund shall be made after deducting bank transfer fees and other administrative fees, which shall be borne by the Renter.

[Non-Operation Charge]**(1) Hiace Rental Vehicle**

- When the Rental Vehicle is returned under its own power to the prescribed return location: JPY 200,000
- When the Rental Vehicle is not returned under its own power to the prescribed return location: JPY 300,000

(2) Ducato Rental Vehicle

- When the Rental Vehicle is returned under its own power to the prescribed return location: JPY 300,000
- When the Rental Vehicle is not returned under its own power to the prescribed return location: JPY 400,000

[Deductible Waiver Program]**(1) Hiace Rental Vehicle**

- Vehicle Insurance Deductible Waiver Program: JPY 3,000 per 24 hours
- Non-Operation Charge Waiver Program: JPY 3,500 per 24 hours

(2) Ducato Rental Vehicle

- Vehicle Insurance Deductible Waiver Program: JPY 5,000 per 24 hours
- Non-Operation Charge Waiver Program: JPY 6,500 per 24 hours

[Fuel Settlement Fee]

A uniform amount of JPY 15,000.

[Damage Not Covered by the Deductible Waiver and the NOC]

The following damage shall be excluded from the coverage of the Deductible Waiver Program and the Non-Operation Charge Waiver Program. When such damage is confirmed, the Renter shall bear the full amount of the separate expenses.

<Damage Subject to This Provision>

- Scratches and damage to interior furniture
- Damage to electrical equipment
- Soiling of seats, etc.
- Residual odor due to smoking or excessive cooking
- Misfueling
- Damage to or soiling of equipment

<Basis for Calculation of Expenses>

- When repair or cleaning is required: Repair or cleaning expenses
- When the item is rendered unusable: Purchase price of a substitute item

[Security Deposit]

1. The Company may, in concluding the Rental Agreement or in delivering the Rental Vehicle, request the Renter to deposit a security deposit in the amount prescribed by the Company (hereinafter referred to as the "Security Deposit").
2. The Security Deposit may be applied to the payment of the damage set forth in [Damage Not Covered by the Deductible Waiver and the NOC], as well as to Unsettled Amounts, penalties, damages, administrative fees required for the resolution of any trouble caused by reasons attributable to the Renter or the Driver (including travel expenses, personnel expenses, and other related costs), and other monies that the Renter is to bear under this Agreement.
3. When the damage set forth in the preceding paragraph is confirmed, the Company shall separately invoice the Renter for the repair expenses, etc. The Renter shall pay such expenses within seven days from the date of invoice from the Company, and the Company shall, after confirming the payment, promptly return the entire amount of the Security Deposit.
4. When the Rental Vehicle is returned in good condition and there is no cause for application as set forth in Paragraph 2, the Company shall return the entire amount of the Security Deposit within one week from the date of return of the

Rental Vehicle.

5. The amount of the Security Deposit shall, in principle, be JPY 50,000. However, the Company may, taking into comprehensive consideration the rental period, the vehicle class, the conditions of use, and other circumstances, change such amount within a reasonable scope.
6. No interest shall accrue on the Security Deposit.

[Handling of ETC Cards]

1. In concluding the Rental Agreement, the Company may rent its prescribed ETC card to the Renter free of charge.
2. In using the ETC card, the Renter or the Driver shall comply with the following matters.
 - The ETC card shall not be used in any vehicle other than the Rental Vehicle that has been rented.
 - The ETC card shall not be used by any third party other than the Renter and the Driver.
3. The Renter shall return the ETC card to the Company at the same time as the return of the Rental Vehicle. When the ETC card cannot be returned due to loss, theft, or any other reason, the Renter shall promptly notify the Company, and shall bear the reissuance expenses and all other damage caused thereby.
4. The fees for use of the ETC card shall be invoiced to the Renter by the Company after confirming the usage statement following the return. The amount invoiced shall be the amount obtained by adding a settlement fee (5.6% of the usage fee) to the ETC usage fee. The Renter shall pay such fee within three days from the date of receiving the invoice from the Company.
5. The Company shall, after confirming the payment of such fee, promptly return the entire amount of the Security Deposit. When other causes for application of the Security Deposit (including Unsettled Amounts, penalties, damages, administrative fees required for the resolution of any trouble caused by reasons attributable to the Renter or the Driver, and other monies that the Renter is to bear under this Agreement) exist, the Security Deposit shall be returned after the payment of all such amounts has been confirmed.

[Handling of the Emergency Mobile Phone]

1. In concluding the Rental Agreement, the Company may rent its prescribed emergency mobile phone to the Renter free of charge.
2. In using the emergency mobile phone, the Renter or the Driver shall comply with the following matters.
 - The purpose of use of the emergency mobile phone shall be limited to contacting the police, emergency services, and the insurance company designated by the Company within Japan in the event of an emergency such as an accident or breakdown, and no other use shall be permitted.
 - The emergency mobile phone shall not be used by any third party other than the Renter and the Driver.
3. The Renter shall return the emergency mobile phone to the Company at the same time as the return of the Rental Vehicle. When the emergency mobile phone cannot be returned due to loss, theft, damage, or any other reason, or when damage is confirmed on the returned emergency mobile phone, the Renter shall promptly notify the Company, and shall bear the re-procurement expenses, repair expenses, and all other damage caused thereby.
4. When the emergency mobile phone is used beyond the scope of the purpose of use set forth in Paragraph 2 of this Article, or when international call charges or other communication charges, additional service charges, etc., have been incurred, the Renter shall pay the full amount invoiced by the Company after confirming the usage statement, plus a Penalty of JPY 30,000 prescribed by the Company, within three days from the date of receiving the invoice from the Company.
5. The Company shall, after confirming the payment of such fee, promptly return the entire amount of the Security Deposit. When other causes for application of the Security Deposit (including Unsettled Amounts, penalties, damages, administrative fees required for the resolution of any trouble caused by reasons attributable to the Renter or the Driver, and other monies that the Renter is to bear under this Agreement) exist, the Security Deposit shall be returned after the payment of all such amounts has been confirmed.